



Mission statement:

For Information Technology to underpin the best in everyone so that teachers can bring out the best in pupils

S

Simplicity

- We always seek to 'keep IT Simple', thereby reducing risk and cost whilst improving manageability and service to end-users.
- We use language that is Simple to understand by being clear, coherent and concise.

E

Empathy

- We embody the values of Empathy to understand and feel a person's predicament, using that to inspire the level of service that we would expect ourselves.
- Empathy helps our users to feel better connected to the service we provide.

R

Resilience

- Our individual and team Resilience helps us to recover from difficult situations.
- We do not judge ourselves on our mistakes, but on our ability to recover and learn from them.

V

Voice

- We actively listen to the Voices of our team and consider everybody's input.
- We actively listen to the Voices of our users to better understand them so that we can build solutions and services around their needs.

I

Integrity

- We are open and honest, even in our mistakes and our weaknesses.
- We always endeavour to do the right thing, even if that means presenting ourselves with challenges.

C

Collaboration

- We are stronger together by combining our skills, experience, and knowledge.
- We share our work rather than reinventing the wheel.
- We use our successes as individuals to drive those of the whole team.

E

Empowerment

- We Empower our team members to learn and grow by trusting and enabling them.
- We let team members think for themselves and encourage them to forge their own paths to embody our mission statement.

Simplicity | Empathy | Resilience | Voice | Integrity | Collaboration | Empowerment

