

IT Technician	
Salary	Scale 4, point 8-12 (£23779-24498)
Hours	37 hours per week, 52 weeks per year
Location	SEBMAT offices, Slough, SL2 5AY
Start Date	July 2023/ September 2023

Overview
We are looking to appoint an IT Technician to work directly for Slough and East Berkshire Church of England Multi-Academy Trust (SEBMAT). The Trust has been established to form a group of 7 academies which can support each other to ensure the best possible outcomes for the young people in Slough and the nearby areas. It includes primary and secondary academies and has a Christian faith ethos. The Trust is seeking to appoint an enthusiastic professional, who has high expectations of themselves and are committed to improving the lives of our pupils and students. Main responsibilities for this role: • installing and configuring computer hardware, operating systems and applications; • operate the helpdesk first line support. Talking staff or pupils through a series of actions, either face • to face or over the telephone to help set-up systems or resolve issues; • setup and operate audio visual equipment for assemblies and productions; • troubleshooting system and network problems and diagnosing and solving hardware or software faults; • replacing parts as required; • monitoring and maintaining computer systems and networks; • assist the network manager with large scale installations and deployments • dealing with password issues; • responding within agreed time limits to logged issues; • working continuously on a task until completion or referral to third parties, if appropriate • prioritising and managing many open cases at one time; • rapidly establishing a good working relationship with staff, students and suppliers • testing and evaluating new technology; The ideal candidate will have prior proven experience in a similar role and be proficient in IT management systems. Previous exposure to the education sector would be advantageous. Applicants must demonstrate the flexibility to work efficiently in a busy and fast-moving environment, attention to detail and the ability to work to deadlines.
Benefits
In return, Slough and East Berkshire Church of England Multi-Academy Trust offers support from a very versed and experienced team, fantastic development opportunities and a competitive benefits package, which includes: • 24 days holiday per year (pro rata), increasing with service, excluding bank holidays • Competitive employer's pension contribution • There are a host of professional development opportunities that will further your own skills, knowledge and expertise. • Membership to Benenden Health Insurance

How to Apply
To be considered for this role and to apply, please complete an application form for this vacancy which is available on SEBMAT's website at www.sebmat.com . If you would like an application form to be sent to you, or would like to discuss this role further, please contact Kiran Mahmi, HR Manager at recruitment@sebmat.com . CVs will not be accepted.
Safeguarding
The Trust is committed to safeguarding and promoting the welfare of children and young people and expects all staff to share this commitment. The successful candidate will be subject to an Enhanced DBS check and other pre-employment checks.