

PERSON SPECIFICATION

IT Field Technician

QUALIFICATIONS / ABILITIES / SKILLS	ESSENTIAL	DESIRABLE
Educated to minimum GCSE Maths and English A*-C / 9-5 or equivalent qualification	•	
Cloud experience, including Azure & Office 365	•	
Experience of Microsoft Operating System and applications	•	
Hold an MSCE or equivalent professional qualification		•
Experience of PC Maintenance and repair		•
Experience of IT Helpdesk	•	
Strong problem-solving ability and desire	•	
Excellent interpersonal, communication and team-working skills and commitment to providing a high-quality customer centric service.	•	
Good knowledge and understanding of school, its organisation, activities and policies		•
Experience of working in a school in a similar role		•
Ability to work on own initiative as well as part of a team	•	
Ability to maintain confidentiality at all times	•	
Good organisational skills	•	
Excellent time-management skills and an ability to plan, priorities and organise own work schedule	•	
Ability to meet deadlines	•	
Ability to stay calm under pressure	•	
Knowledge and understanding of GDPR	•	
Flexible and adaptable approach to duties	•	

Support the Catholic ethos of the school	.	
Willing to undertake appropriate training to meet the needs of the role	.	
Commitment to safeguarding and welfare of students	.	
Driving Licence		.

Our Lady of the Magnificat is committed to the safeguarding and wellbeing of students