

PERSON SPECIFICATION

Network technician

Attributes	Essential	Desirable
Qualifications		- Educated to an A level standard or equivalent. - A Professional Level IT Qualification (CompTIA, Microsoft, Cisco etc).
Experience	Good technical working knowledge IT systems including: - AD or Azure User Management - Desktop and Server Operating Systems. - Ability to maintain / repair a range of ICT and AV equipment. - Strong knowledge of computer hardware troubleshooting and repair. - Experience of working in a busy IT support environment and providing desktop and network support. - Strong knowledge of Microsoft Office Suite	- Knowledge of Apple Macs - Experience of working in a school/education environment. - Knowledge of CAPITA SIMS Experience of the following or similar desirable: - Microsoft Teams - Hyper-V - Intune - Office 365
Professional skills and abilities.	- Have excellent interpersonal skills. - The ability to work accurately with attention to detail.	

	• Ability to prioritise and work on own initiative. • Enjoy working with a wide variety of people. • Willingness to develop professionally. • Strong communication and people-handling skills • Service orientated. • Awareness of Data Protection and GDPR.	
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