

PERSON SPECIFICATION

Senior network technician

Attributes	Essential	Desirable
Qualifications	Degree or equivalent in Computer Science/ networking or equivalent or relevant work experience	Microsoft certified
Experience	Good technical working knowledge IT systems including: - Microsoft Active and/or onsite Ad Directory User and Group Management - Desktop and Server Operating Systems. - Firewall and/or Filtering - Virtualization (VMware or Hyper-V) - Experience with Microsoft Teams and/or OneDrive - Experience of working in a busy IT support environment and providing desktop and network support	- Microsoft Intune - Software Configuration and deployment - Experience of Computer Imaging (cloning systems) - Experience of working in a school/education environment - Ability to understand user requirements and to assess real needs, likely outcomes and determine cost-effective solutions.

Professional skills and abilities.	• Strong communication and people-handling skills • Aptitude for problem solving • Excellent fault finding and diagnostic skills • Excellent standards of personal conduct • Service orientated • Working knowledge of Data Protection and GDPR.	• Experience of managing staff