

# TRUST NETWORK MANAGER

## PERSON SPECIFICATION

### Essential - Candidates must have:

- Strong leadership and management skills
- Excellent communication and interpersonal skills
- Highly and appropriately qualified either having MSCE, CCNA or equivalent experience to a respectable level
- At least 5 years' *hands-on* experience in network administration working in a complex IT systems environment.
- Understanding of the principles of building an 'enterprise class' network infrastructure with demonstrable experience implementing core elements
- A broad range of practical technical experience and **firm knowledge** in:
  - Fault diagnosis, troubleshooting, repair and best practice approach
  - Broad range of hardware including whiteboards, projectors, PCs, printers
  - A range of networking technologies, redundancies and failover
  - Switch Management: CISCO HP/ Aruba, Dell, Ubiquity & NetGear etc.
  - Wireless Controller and Access Point management: CISCO or equivalent
  - Networking concepts:
    - TCP/IP, LAN/WAN, DHCP, DNS, Routing, Switching and Firewalls
  - VLAN design, plan, configuration, implementation and management
  - Hyper-V & VMware (ESXi, vSphere) virtual infrastructure management
  - SAN management and implementation principles: Dell & NetApp
  - Remote Access platforms (LGfL, Citrix, VMware Horizon etc.)
  - G-Suite implementation, integration and administration
  - Windows Server Administration - up to 2019
  - SQL Server 2008-2016 database and server management and configuration
  - Windows image design, creation and deployment
  - Microsoft System Center Configuration Management
  - Active Directory and Group Policy Management
  - Administering MIS software - front and back end: SIMS
  - Managing critical projects i.e. Server Upgrades, SQL Database migration, data migration etc.
  - IT Support Principles (ITIL, FITS)

**Desirable - Candidates should ideally have knowledge of:**

- Microsoft Office 2010-2019
- Deploying networks, DSL, firewalls, hardware and software VPN
- Email and Spam troubleshooting
- Building servers and workstations
- Data backup and recovery with VEEAM, Symantec Backup Exec or similar enterprise software
- Sophos / Malwarebytes Antivirus or similar software
- Network monitoring software
- Linux server administration
- Microsoft Certified (MCSE)
- Project Management (PRINCE2)
- Single-sign on / unified login protocols
- Automating and integrating systems
- Understanding of power requirements and management of power systems
- Working with young people

**Candidates will need to show evidence of the following:**

- Experience of reporting to a leadership / governing body
- Experience of managing a team
- Experience in project management
- Experience in managing a budget
- Experience of working with outside agencies and contractors
- An keen eye for detail and managing standards
- The ability to meet deadlines
- A willingness to be flexible about hours
- The ability to work calmly under pressure and to respond flexibly to changing demands
- Self-motivation and enthusiasm
- Good organisational skills and the ability to prioritise
- The ability to establish good relations with students, staff and parents

**Candidates must be able to:**

- Work across multiple sites providing spearheading IT as required
- Lead, provide training and work as part of a team
- Prioritise and manage their time as well as govern their subordinates appropriately
- Adhere to school policies and promote the school's ethos
- Respect confidentiality and administer data protection / GDPR policies