

JOB TITLE : IT Technician

GRADE 8

POST NO

ESSENTIAL (Must have)	DESIRABLE (Should have)	ADVANTAGEOUS (Could have)
Knowledge & Experience A*-C in GCSE English & Maths. Experience providing technical support in a complex multi user environment Good knowledge of - Troubleshooting networked computer systems, both wired and wireless -Microsoft/Apple desktop administration Awareness of server essentials including: Active Directory, Group Policy, DNS, DHCP Highly skilled in all mainstream applications and has a capacity and desire to learn how to use new IT systems The ability to install, test and maintain hardware and software for networks and stand-alone use Full UK Driving License Abilities & Aptitudes Good interpersonal skills Flexible mindset Ability to work independently and as a team player Ability to quickly learn new technical content. The ability to communicate, orally and in writing, clearly and effectively and to	Knowledge & Experience NVQ/HND in computing/ICT discipline Degree in technical subject Professional IT certs, i.e MCP, CompTia Experience providing IT support in a school or other educational establishment. AV Systems (PA Setup & maintenance, analog and digital Mixing desks) An awareness of lighting desks and connections Google Apps Suite administration Experience working with Server 2008 / 2012 / 2016 Experience with Windows 10 Upgrade Troubleshooting TCP/IP Networking, both wired and wireless Hardware and Software support for printers Experience with virtualization technology such as VMWare, HyperV Administrative knowledge of SIMS	Knowledge & Experience Exposure to Mac OSX and Administrating OSX Server

understand the view of others Ability to work with limited supervision and use initiative to Able to work in a team environment. Can communicate necessary technical information to non technical staff.	Automation of processes via scripting Experience with Google Apps	
SPECIAL CONDITIONS The post holder will be required to pass relevant safeguarding checks including DBS checks and Barred. Where the job involves working within early years services at any time it will be offered/the employee is required to confirm that they are a not disqualified from working within early years services by association.		

Manager *Date*