

PERSON SPECIFICATION: ICT and A/V Technician

	<i>ESSENTIAL</i>	<i>DESIRABLE/HELPFUL</i>
EXPERIENCE:	• Maintenance and repair of hardware including fault finding and testing • Microsoft Office Applications • Confident with Active Directory operations • Knowledge of network architecture and equipment	• Worked in a school/educational environment. • Some experience of Network management • Experience of Apple device support including iOS devices and Mac OSX devices • Experience of music software such as Sibellius, Logic Pro x and Garageband and music technology • Experience of maintaining and supporting Audio/Visual equipment such as projectors, SMARTboards and TVs. • Windows Server 2008 onward experience • VMware (or another Virtualisation technology) experience • Veeam backup software experience
SPECIFIC APTITUDE:	• Self motivated and proactive. • Ability to build relationships departmentally. • Ability to communicate effectively with pupils and students. • Effective organisational skills. • Awareness of relevant Health and Safety issues • Willing to work flexibly	• Well developed personnel and time management skills. • Ability to motivate other associated personnel.

MOTIVATION AND SOCIAL SKILLS	• Commitment to quality and continuous improvement and development. • Confidentiality in line with Data Protection requirements. • Ability to work under pressure. • Team orientated and have the ability to work effectively as an individual. • Able to use initiative. • Supportive of the Catholic ethos.	• Practising Catholic. • Ability to contribute to other aspects of school life.
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