



The Company

ICT Support Designed for Schools

ID3 are IT consultants dedicated to servicing the needs of local schools. We currently support schools across the South West London area in Merton, Kingston and Sutton.

We are a team of young, like minded and energetic IT professionals with a vast range of skill sets in the IT industry.

We provide a wide range of services including consultation, design and development, procurement, supply and installation, and ongoing flexible maintenance and support contracts.

Our aim is always to be at the forefront of technology within the educational marketplace.

The Job

Job Title	IT Technician
Salary	£18,000 to £22,000 per annum dependant on experience.
Benefits	Mileage allowance and expenses when using own transportation for work purposes.
Working Hours	8.30am to 4.30pm. Holidays to be taken outside of school term time.
Reporting to	Senior IT Manager

Responsible for IT support across two schools located in West London the IT Technician will assist the Senior IT Manager with the efficient operation of each school's ICT and AV systems.

With a complex range of tasks involved in the maintenance of cutting edge IT infrastructure to the education sector, this diverse role will include all aspects of running the school's ICT & AV systems and software.

Building relationships with the client is a key aspect of this role with the IT Technician representing the company professionally providing support to students and staff in schools.

ID3 prides itself on providing industry leading IT support to the education sector meaning the successful candidate will be adaptable to change and have a natural tendency towards an innovative approach.

Job Posting

The Person

The successful applicant will require the following:

- Excellent communication skills (both written and verbal) for this client facing role.
- A flexible approach and a desire to 'make it happen'.
- The ability to work on their own initiative solving problems with minimal supervision and to work well under pressure.
- Moderate physical fitness as part of the job will involve climbing ladders and carrying heavy objects (with reasonable adjustments made for employees with disabilities).
- Good standards of personal grooming.
- Undergo an enhanced DBS check (formerly CRB) as is a requirement for working in schools.
- In line with the requirements of the Asylum & Immigration Act 1996, all applicants must be eligible to live and work in the UK. Documented evidence of eligibility will be required from candidates as part of the recruitment process.

The ideal candidate should have the following desirable characteristics:

- Education to A-level standard (or equivalent), with a min 5 GCSEs to include Maths, English and ICT. Any IT qualification beyond GCSE (or equivalent).
- Proven technical ability with Microsoft Server 2003+, Active Directory, Microsoft Exchange server, Windows 7+, Office 2010+, Microsoft Hyper-V virtualised environments, HP & Dell server/switch hardware.
- Wireless Network technology and management.
- Knowledge of AV equipment and experience with education software.
- Full UK driver's license and transportation as the role requires you to travel between schools.

Applications

If you feel you have what it takes for this challenging role please send your CV along with a covering letter jobs@id3.org.uk