

ICT TECHNICIAN – PERSON SPECIFICATION

We are seeking a person with the following qualities and skills:

- Has worked in an Educational establishment before.
- Must be resourceful, self-motivated and highly organised with the ability to prioritise.
- A calm approach and an ability to communicate clearly with staff regarding problems that they may be experiencing with hardware and software.
- A desire to fulfil and extend potential in ICT within education.

ICT SUPPORT TEAM

The ICT Support Team provides, installs and maintains all ICT equipment for the school.

You should have already either have an understanding of the following, or have had experience using the features outlined below.

- Access for 1,500 users (including Staff).
- Provision and support for 1000+ computers.
- Ruckus wireless technology.
- Experience in creating scripts (BATCH, VBS, and SQL).
- Experience of managing a user environment using Group Policies.
- Manage servers running Windows 2003/2008 R2 / 2012 / 2012 R2.
- Hyper V, Clustering, SMB Shares.
- Impero filtering software / Classroom monitoring software.
- Microsoft Office 2010/2013 / Office 365 (home use).
- Interactive whiteboard technology in classrooms.
- Installing Projectors.
- Virtual Learning Environment (Share point 2010).
- Knowledge of Active Directory / Group Policy / DNS.
- SIMS, Provisioning Service.
- MLS.net.
- Microsoft Exchange 2007.
- Laptop and PC Repair (Component level).
- Experienced on installing and configuring Macs

QUALIFICATIONS AND EXPERIENCE

You must have:

- Relevant qualifications in IT or be studying towards a relevant qualification.
- A commitment to providing a high standard of service.
- A familiarity with all aspects of modern ICT services.
- Previous experience in developing ICT servers in a large organisation, experience in an educational setting would be a distinct advantage.
- The ability to communicate at all levels.