

ICT Technician Person Specification.

Qualifications	Essential	Desirable
Evidence of recent professional development and/or training	Yes	
ICT related qualification/s	Yes	
Experience of	Essential	Desirable
Microsoft Windows XP/7/8	Yes	
Microsoft Server 2003/2008/2012		Yes
Microsoft Office 2010/2013	Yes	
IOS/OSx		Yes
Group Policy	Yes	
Working in an ICT Support Environment	Yes	
Working in an educational setting		Yes
Working with PC Networks together with associated peripherals and software	Yes	
Wireless Networking and Mobile Computing		Yes
Knowledge, Skills and Competencies	Essential	Desirable
Ability to maintain, upgrade, diagnose problems with and repair of PCs and Laptops	Yes	
Good working knowledge of software	Yes	
Ability to assess future ICT needs		Yes
Experience of working with networks		Yes
Commitment	Essential	Desirable
Commitment to ongoing professional development and training	Yes	
Committed to providing excellent ICT Support services to all stakeholders.	Yes	
Committed to keeping up to date with changing technologies and trends	Yes	
Personal Qualities	Essential	Desirable
Well organised	Yes	
Energetic, enthusiastic and hard-working	Yes	
Good communicator, both verbal and written	Yes	
Methodical in problem solving	Yes	
Self-starter	Yes	
Works well in a team environment	Yes	