



ICT TECHNICIAN – WEST CLUSTER

RECRUITMENT INFORMATION PACK

Unit 2, Carolina Court
Wisconsin Drive
Lakeside, Doncaster
DN4 5RA

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Dear Applicant

Thank you for your interest in working for the School Partnership Trust Academies group.

The School Partnership Trust Academies is an educational charity that sponsors a chain of 40 academies and has a proven track record of securing transformational change and sustainable school improvement.

Our vision is to provide high quality education and deliver the best outcomes for young people with an ethos based on four founding principles of Quality, Partnership, Aspiration and Responsibility. At our core we provide outstanding educational provision for families, firmly rooted in the context of the local community. We seek to support lifelong learning, and provide excellence in teaching through high expectations with adherence to traditional values and standards.

This is an exciting time in our development as we continue to expand our group of schools and to have further impact upon the lives of young people. You will be joining an ambitious and innovative organisation, so we are looking for an imaginative member of staff who can secure positive outcomes for our young people, staff, families and the wider communities that we serve.

We are looking for an outstanding member of staff that can take the organisation onto greater success, inspiring the children to attain the highest level possible.

If you share our vision and passion for young people and their families then we would like to hear from you.

Yours faithfully

Sir Paul Edwards
Director and CEO

School Partnership Trust Academies Vision and Values

Our vision is based on the values and the principles of the School Partnership Trust Academies, the academy sponsor. Our academies pride themselves on being:

- Institutions with high expectations both for the individual and where there will be a collective responsibility, for raising community aspirations.
- Caring schools, based upon social responsibility, honesty, equality and consideration for others.
- Highly successful schools where self-help, self-determination and self-improvement are encouraged.
- Innovative and energising learning centres which develop lively and enquiring minds for both students and staff.
- Schools which promote inclusion rather than exclusion and by working in partnership with local agencies and offering a personalised curriculum for all, will strive to adopt a zero exclusion policy.
- Schools where courtesy, co-operation, enterprise and initiatives are paramount and where tolerance rather than intolerance is practised.
- Schools which are the centre of the community as a resource, in its services to others and in promoting community and social cohesion.
- Centres of educational excellence, where no individual is left behind and where all students of any age or background are provided with the support to become responsible and successful citizens.

THE SPONSOR

School Partnership Trust Academies

School Partnership Trust Academies is a not for profit charitable organisation that sponsors a chain of academies under a single funding agreement with the Secretary of State for Education.

The overall aim of the SPTA is to foster learning communities which promote and provide excellence in teaching, learning and relationships through high expectations and adherence to traditional values and standards. At its core, the SPTA values high quality educational provision for families firmly rooted in the priorities of the local community.

SPTA believe in supporting schools as the preferred choice for educational provision within their local community, consequently, we believe all students should have a distinctive offer relevant to their needs and the community in which they live.

We believe in the autonomy of local schools and provide challenge and support on their journey of school improvement.

In our partnership we currently sponsor a range of Secondary, Primary, Infant, Junior and all through academies.

Our partnership of schools encompasses academies and schools that are currently judged across the whole Ofsted effectiveness range, and across the widest possible range of contexts, phase and geographical location, including urban and rural schools and those of religious character.

We want to recruit colleagues who are comfortable with our vision and values and hope that the summary given above encourages you to read further. More details about the SPTA, its members and what we are doing can be found at **www.schoolpartnershiptrust.org.uk**

Why work for SPTA?

- The SPTA are **highly committed** to developing all staff within their roles and creating pathways for further career progression.
- Work alongside professionals in a fast-paced and **dynamic environment**.
- Develop your skills alongside **like-minded colleagues**.
- Each of the School Partnership Trust Academies retains its **autonomy** and **unique identity** while committing to a climate of **mutual support** and **partnership** with the SPTA group of Academies.
- **Career Development** - The SPTA offers personal development through a range of flexible opportunities. All new staff members receive a comprehensive induction. The SPTA offer a central CPD programme involving a range of training which includes Ofsted training, safer recruitment, pediatric first aid and Evolve training. The programme, called Blue Sky, also has a clear strand of Teaching and Learning and an innovative and exciting Leadership and Development programme.
- **Pension** - Every employee of the SPTA has access to a generous Local Council pension fund.
- **Discounted gym membership** - Some of our academies have set up discounted gym membership with local leisure centres. Please check with your Academy regarding this.
- **Cycle to work scheme**
- **Access to private medical Insurance** (Prices are provided on request)
- **Work-life balance** - We aim to be a 'best practice' employer. We understand that our employment policies need to be flexible and responsive in order to promote diversity and equality, and to attract and retain the highest quality staff.
- **Child care vouchers by Sodexo** - Child care vouchers work through a salary sacrifice and they are taken from your salary each month before your usual Tax and NI contributions.
- **Mobile Select scheme** - Mobile Select gives employees the opportunity of having the latest mobile phone and the cost directly deducted from their gross monthly salary, saving on Tax and National Insurance Contributions.

THE CORE IMPROVEMENT TEAM

The Core Improvement Team members consist of a wide range of specialist staff senior. These key leaders devote whatever time is needed to each academy. Specialists provide support for the sharing and comparison of data, monitoring and intervention, developing personalised learning pathways, inclusion and behaviour as well as advising on teaching and learning. In addition teams of AST's and SLE's from our Teaching School Alliance are deployed across the SPTA academies to provide a structure for the sharing of expertise and the delivery of learning opportunities at key times such as training days, preparation for inspections and intervention events. Curriculum leaders, special needs specialists and support staff from the SPTA regularly meet and are deployed at key times to provide the leadership and the energy for school improvement. This mechanism of support is flexible and capable of expansion and positions within the core team offer career progression and opportunities for all SPTA employees.

OUR CORE SERVICES

The Core Improvement Team of professionals also deliver centralised services supporting the non-teaching operations of the member schools and academies and assures consistent working practices and best value for the group. Centralised services include:

- Financial management, centralised purchasing and payroll
- HR and legal advice
- ICT strategy
- Curriculum design (as needed)
- Post 16 leadership
- Business services
- Facilities management
- Continued Professional Development
- Recruitment
- Audit services
- Data and Sims support



THE APPLICATION PROCESS

Further details about the work of School Partnership Trust Academies including academies it currently sponsors can be found at www.schoolpartnershiptrust.org.uk

All applications that have been submitted electronically will receive an email from the recruitment team confirming receipt.

Completed applications should be returned to jobseast@schoolpartnershiptrust.org.uk or by post to School Partnership Trust Academies, Recruitment Team, Unit 2, Carolina Court, Wisconsin Drive, Lakeside, Doncaster, DN4 5RA.

A letter will be sent to shortlisted candidates with details of the interview process. If you have not heard from us within 2 weeks of the closing date please assume your application has been unsuccessful.

QUERIES

If you have any queries on any aspect of the application process or need additional information please contact the Recruitment Team on 01302 379 247.

We are committed to treating all applicants fairly and have a policy on the recruitment of ex-offenders which is available to applicants on our recruitment website at www.recruitment.schoolpartnershiptrust.org.uk

**ICT TECHNICIAN
WEST CLUSTER ACADEMIES**

**Full Time/All year round
Permanent
Pt. 22 - 27 (£19,621 - £22,958)**

Due to the rapid growth of our organisation, School Partnership Trust Academies is looking to appoint an ICT Support Technician for the West Cluster (which encompasses Leeds, Bradford, Knottingley, Wakefield, Harrogate), to start as soon as possible.

The ideal candidate will be enthusiastic, reliable, self-motivated and proven ICT Technician to join the School Partnership Trust Academies ICT infrastructure. You will be part of the Core ICT Team providing support to staff and students within the West Cluster academies.

Ideally you will have experience working in a busy environment. You will need to be flexible in your approach, undertake a range of duties and have excellent communication and interpersonal skills and working knowledge and experience of network systems.

The successful candidate will ideally have a networking or computer engineering qualification at HND level or higher.

Closing Date: Thursday 3rd April 2014 at 12 noon

**An application pack can be downloaded from
recruitment.schoolpartnershiptrust.org.uk
or by contacting our recruitment team on
01302 379 247
or email
jobseast@schoolpartnershiptrust.org.uk**

The Academy is committed to safeguarding the welfare of its students and the successful applicant will be subject to an enhanced DBS Disclosure.

'Together we are stronger'

**SCHOOL PARTNERSHIP TRUST ACADEMIES
ICT TECHNICIAN – WEST CLUSTER
JOB DESCRIPTION**

Salary: Grade 7 Pt 22 - 27 (£19,621 - £22,958)

Responsible to: Service Delivery Manager

Purpose of the job:

To work as part of the SPTA ICT support team to maintain the Western Cluster Academies ICT infrastructure, service and solutions and provide support to staff and students of the member academies within the trust or other agencies supported by the trust when required.

Duties and Responsibilities

- To provide maintenance, installation and support services to the Western Cluster Academy Primary sites.
- Use service desk software to manage workflow and provide timely appropriate feedback to clients and other members of the team
- Implement, manage, monitor, test and report on backup and recovery systems
- To work as part of the SPTA ICT support team
- To follow the SPTA standard operating procedure
- Ensure accurate records are kept of all ICT hardware, software and peripherals
- Develop effective working relationships within the Academy ensuring good communication at all times
- To ensure that ICT facilities at all times are fully functional and secure

Software

- Record license information, plan deployments, install and test new and existing software
- Make software and data available to appropriate users based on the SPTA permission model
- Ensure the anti-virus software is installed, kept up to date and working properly on all stations
- Ensure software and operating system updates are installed as appropriate

Hardware

- Check new computer equipment on arrival, plan for deployment, record asset and install and communicate as appropriate
- Liaise with the designated person responsible for the maintenance of the asset register
- Maintain and troubleshoot the schools VoIP phone system

- Maintain and troubleshoot the schools wireless system
- Maintain computer peripheral equipment such as printers, scanners, whiteboards, projectors; ensure that these are prepared and ready to be used
- Troubleshoot and maintain all aspects of Trusts PC and server hardware
- Liaise with external support agencies, to resolve faults speedily
- Liaise with external suppliers for the repair of equipment under warranty or maintenance contract

Network Management

- Liaise with core ICT and external suppliers regarding provision of user accounts
- Carry out routine network maintenance tasks
- Troubleshoot, maintain and upgrade the Trusts ICT infrastructure
- Undertake network maintenance tasks are carried out in line with the ICT standard operating procedure
- Follow the Core ICT / supplier's recommended procedures

Other specific duties

- Basic clerical duties related to the post
- IT project work within the Trusts Academies
- Assist staff members with the use of ICT software and hardware
- To comply with any reasonable request from a manager to undertake work of similar level that is not specified in the job description.

The nature of this role demands flexibility, creativity and innovation with regards to the needs of our academies. Additional duties may be required to carry out such additional activities at his/her discretion.

Working Environment

The post will be based at academies within the West Cluster but may need to travel to other sites across the SPTA. These duties and responsibilities should be regarded as neither exhaustive nor exclusive as the post holder may be required to undertake other reasonably determined duties and responsibilities commensurate with the grading of the post.

Statutory and Discretionary holidays

You are entitled to statutory and discretionary holidays (see below) if they fall on weekdays that you would have normally worked

Good Friday, Easter Monday, May Day, Late Summer Bank Holiday Monday,
Spring Bank Holiday Monday, Christmas Day and Boxing Day, New Year's Day

PERSON SPECIFICATION ICT CLUSTER SUPPORT TECHNICIAN – WEST CLUSTER

	Ess	Des	MOA
KNOWLEDGE/QUALIFICATIONS			
Have a networking or computer engineering qualification at HND or higher		*	A/C
Have a working knowledge of network systems, their installation and maintenance and adaptation	*		A/I
Knowledge and experience of Windows 7/Server 2008	*		A/I
Knowledge and experience of Apple OS X		*	A/I
Knowledge and experience of Cisco networking equipment		*	A/I
SKILLS			
High level of communication and interpersonal skills	*		A/I
Have good fault finding skills and is an excellent problem-solver	*		A/I
Can demonstrate good working practices in relation to the handling of ICT equipment	*		A/I
Ability to work effectively with young people as individuals and in groups		*	A/I
Ability to work creatively with colleagues to deliver agreed outcomes and contribute effectively to team working	*		A/I
Flexible and adaptable approach	*		A/I
Have initiative and can work independently without excessive supervision	*		A/I
Have an understanding of when to consult, make decisions and defer to others	*		A/I
Have the ability to communicate effectively to a range of difference people	*		A/I
Will plan, organise, prioritise and manage their own personal time effectively	*		A/I
Have a positive commitment to organisational principles	*		A/I
Understanding of health and safety issues and good practice	*		A/I
EXPERIENCE			
Have appropriate experience in the design, installation, maintenance and repair of ICT equipment in a small or medium sized organisation		*	A/I
Experience of working within an educational establishment		*	A/I
Experience of working with young people		*	A/I

BEHAVIOUR AND OTHER RELATED CHARACTERISTICS			
Good organisational and personal management skills	*		A/I
Effective planning and teaching	*		A/I/R
Effective behaviour management	*		A/I/R
An ability to demand high standards	*		A/I/R
Work independently and being a team player	*		A/I/R

An ability to develop good working relationships with students and staff	*		A/I/R
Effective time-management	*		A/I
The ability to meet deadlines	*		A
Good ICT skills	*		A/I
Commitment to self and team development	*		A/I
The ability to travel independently across SPTA group/ Possess a full driving license and own vehicle	*		A/I
Work in ways which promote equality of opportunity, participation, diversity and responsibility	*		A/I
A professional responsibility to promote and safeguard the welfare of children and young people	*		A/I
A commitment to abide by and promote the Academies' Equal Opportunities, Health and Safety, and Child Protection Policies	*		A/I
The post holder will require an enhanced DBS	*		C

Key: MOA=Method of Assessment, Ess=Essential, Des=Desirable, A=Application, I=Interview and assessment, R=Reference, C=Certificate

Our Academies

School Partnership Trust Academies ACADEMY LOCATIONS



KEY:

- | | |
|--------------------------------------|----------------------------------|
| 01 Wybes Wood Academy | 21 Roslington All Saints Academy |
| 02 Macaulay Primary Academy | 22 Seilby Park Academy |
| 03 John Whitgift Academy | 23 Rowena Academy |
| 04 Hull Trinity House Academy | 24 Grange Lane Infants Academy |
| 05 Worlaby Academy | 25 De Warenne Academy |
| 06 The Vale Academy | 26 Queen Elizabeth's Academy |
| 07 Mellor Community Academy | 27 Wainwright Primary Academy |
| 08 Hatfield Woodhouse Primary School | 28 The Strand Community Primary |
| 09 Crookesbroom Primary Academy | 29 Waelsby Academy |
| 10 Ash Hill Academy | 30 Willows Primary School |
| 11 Simpsons Lane Academy | 31 Kingston Park Academy |
| 12 De Lacy Academy | 32 Pheasant Bank Academy |
| 13 Willow Green Academy | 33 Highfields Primary Academy |
| 14 Garforth Academy | 34 Ingley Barwick Academy |
| 15 Green Lane Primary Academy | 35 Whetley Academy |
| 16 The South Leeds Academy | 36 The Vale Primary Academy |
| 17 Parkview Academy | 37 Marsey Primary |
| 18 Manor Croft Academy | 38 Craven Primary |
| 19 Hanson School | 39 The Parks Primary |
| 20 Don Valley Academy | 40 Learnington Primary & Nursery |
| | 41 East Garforth Primary Academy |