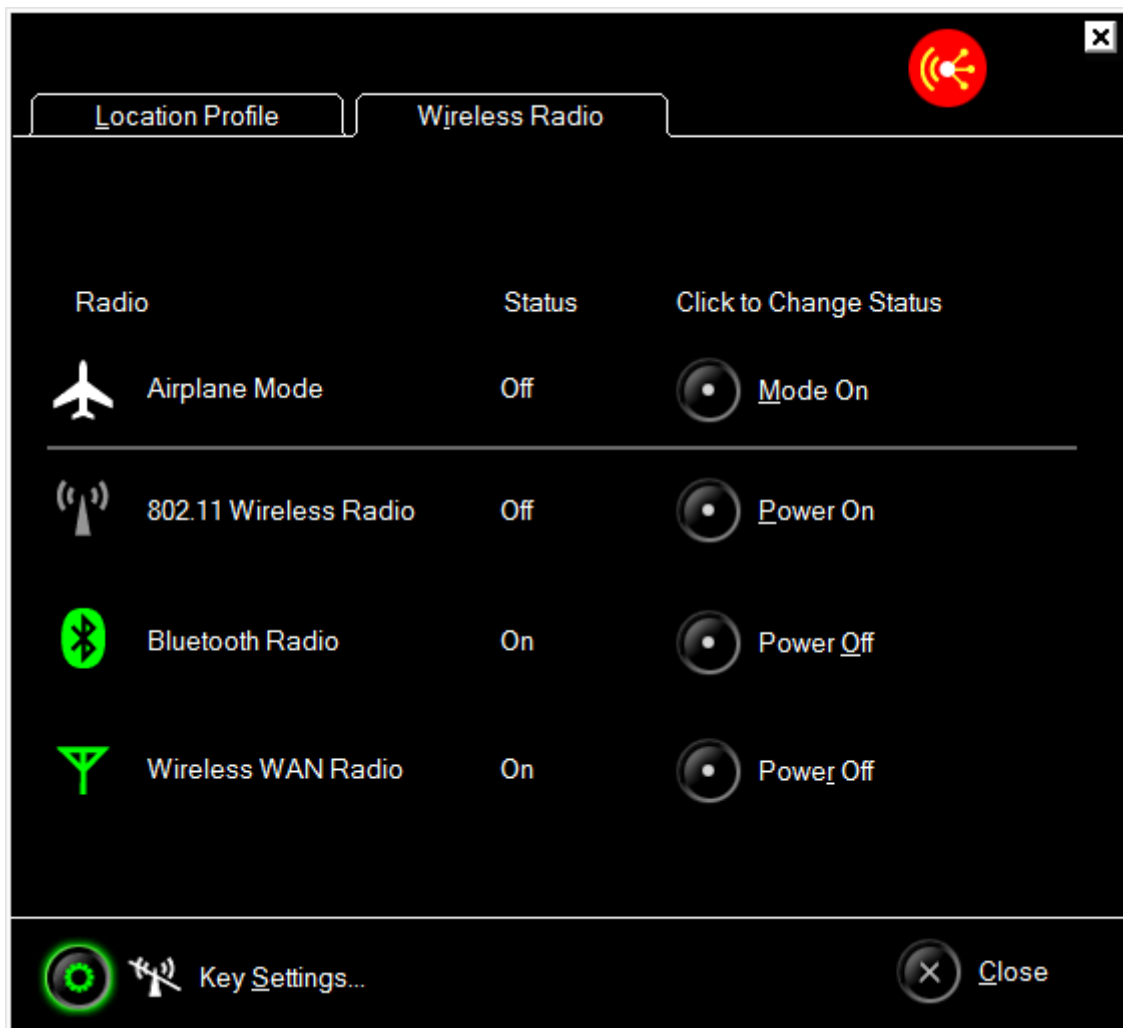


## Common Wireless Card Power Issues:

- Lenovo Wireless Device Manager by using the key combination of FN + F5

On your Lenovo laptop you should have an **FN** key ( FN Meaning Function ) and an **F5** Key on the laptop's keyboard. In order to access the 'Lenovo Wireless Device Settings'. Hold down the FN Key and then press the F5 key which should launch something similar to the below



Please ensure that the option which states **802.11 Wireless Radio** is powered on (which you can see from the status column that if it is powered off, it will state '**Off**').

To power this back on you will obviously need to click on the button to the right of the relevant device to power it back on. In this instance the **802.11 Wireless Radio** is the device that we need to get powered back on if the status shows as being **Off**. Click the button should it state '**Power On**'

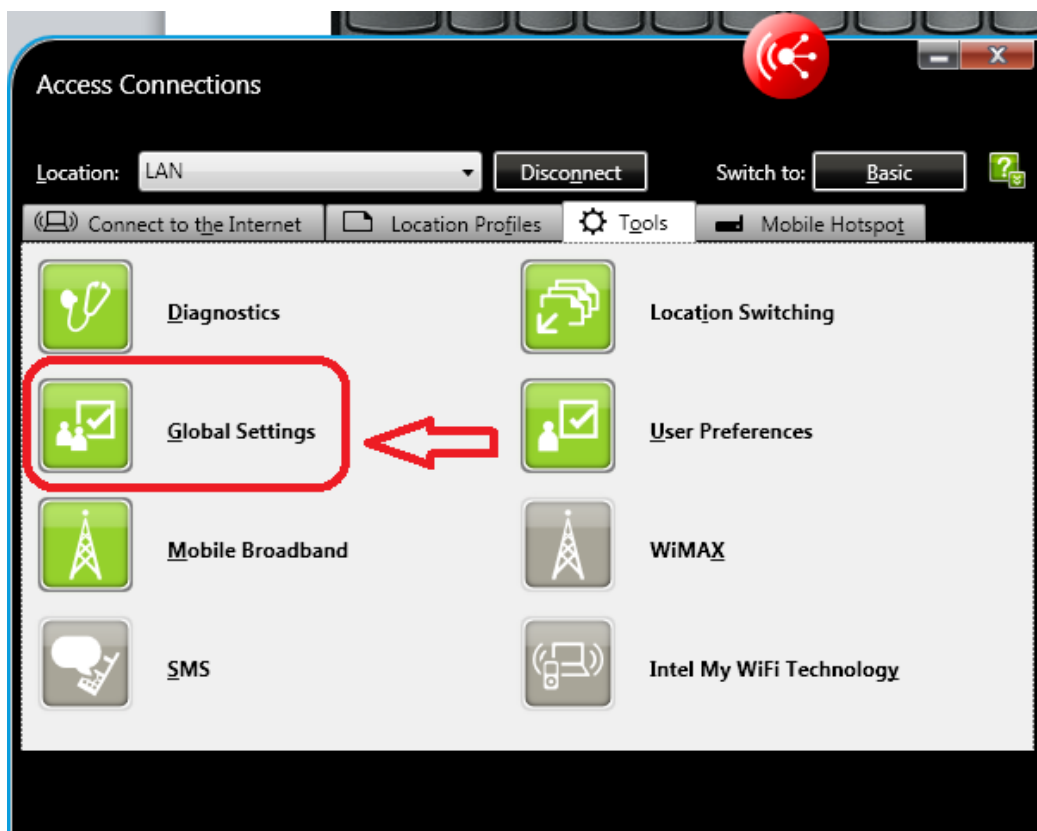
The text near the button will toggle between **Power On** and **Power Off** depending on if the device is currently powered on or off.

## Lenovo Keyboard:

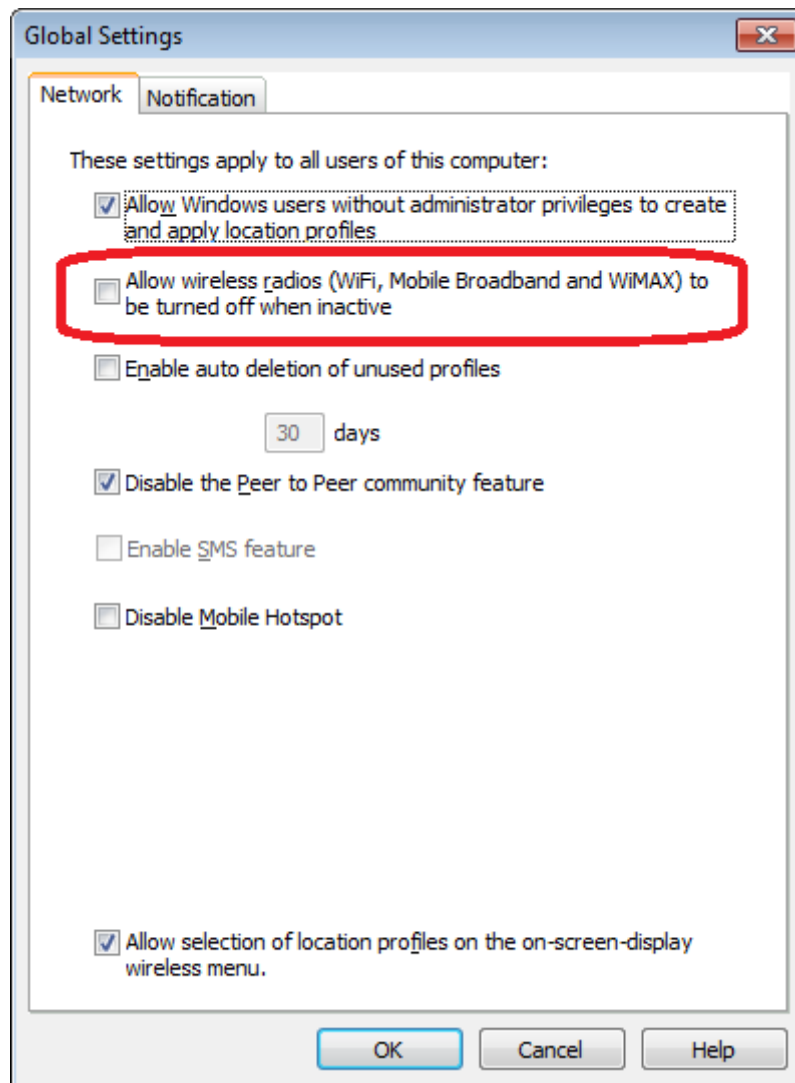


- Checkbox to stop access connections from powering the wireless card devices off

When **Access Connections** is opened in the advanced view mode → Click on the 'Tools' Tab → Click on the 'Global Settings' button.



This should give you a dialog window as per below:



Please ensure that the 2<sup>nd</sup> checkbox / tick box is **NOT** checked / ticked or selected and then click the **OK** button.

- The physical slider switch to power all wireless devices / radio's on or off on your Lenovo Laptop. The location of this slider switch varies depending on the model of Lenovo laptop that you have, however it should look something similar to one of the below images.

Ensure that this physical slider switch is in the on position so you can see the small bit of green next to the slider switch, if not then this switch is in the off position and you should get a message box prompt to advise you of whether the wireless radios have been switched off or switched on.

