

Personal Specification

Post :- Senior IT Services Technician

Person Attributes required (on basis of the job description)	Essential (E) or Desirable (D)	To be identified by: (e.g. Application Form (A), Interview (I), Reference (R)
Qualifications and training		
Relevant degree or equivalent qualification	E	A
Commitment to professional development	E	A
Knowledge / skills / abilities		
Experience in the running and maintenance of SIMS	E	A/I
Experience in running and maintenance of Sharepoint	E	A/I
Experience in the running of PASS (WCBS)	D	A/I
Extensive knowledge and understanding of Windows Client/server operating systems and architecture	E	A/I
Extensive knowledge and understanding of Linux Server operating systems	D	A/I
Experiencing of maintaining networks	E	
In-depth knowledge of computer systems /network applications	E	A/I
Experience of website design and management	D	A/I
Understanding of network protocols (e.g. DNS/DHCP/SIP)	E	A/I
Experience in use and maintenance of iOS infrastructure including client / mobile devices	E	A/I
Knowledge of Data Protection Issues	E	A/I
Experience in the use of VM Ware	D	A/I
Knowledge of cloud and BYOD Solutions	D	A/I
Personal Requirements		
Ability to work under pressure and to deadlines	E	
Ability to work on own initiative and prioritise workload	E	
Ability to work as part of a team	E	
Able to keep accurate records and work within agreed frameworks	E	
Ability to train others	D	
Other		
Successful enhanced CRB Check	E	A
Commitment to undertake in-service development		