



Primary Technology®

ICT Services for Primary Schools

hello@primaryt.co.uk

Tel: 0845 68 01274

Microsoft Exchange / Remote Backup System Admin

Primary Technology® is looking for a highly motivated person to join the existing Hosted Web Services team.

About the Job:

Hosted web services system engineer based in Bradford, West Yorkshire

Salary: £20 - £25k Depending on experience

25 days holiday

Working from home

As a Hosted services system engineer your responsibilities will be:

Developing and maintaining two of Primary Technology®'s growing hosted web services.

School Email which is a hosted Exchange 2010 Service that is used by schools all over the UK, the service has been running for five years now and has migrated from Exchange 2003 to 2007 and then to 2010 this year.

School Backups is an online remote backup solution for schools based on Ahsay remote backup, with growing numbers of customers. We are hoping you will be able to take School backups to the next level.

Working alongside the existing hosted web services team at Primary Technology® and will report directly to the Hosted Web Services Manager then the Managing Director.

Attend regular meeting to plan and discuss growth of the hosted web services

Respond to service problems as they arise and maintain uptime for all services.

Supporting end users with issues and troubleshooting service issues.

Working from home most of the time, but you will be expected to attend regular meetings in our main offices based in Bradford as and when required.

Job Description:

Working between 35-40 hours a week including occasional evenings, weekends (rare, but may be necessary for large scale projects), bank holidays

Manage School Email, a Hosted Exchange Email Service

Manage School Backups, a backup service based on Ahsay remote backup

Maintain Primary Technology®'s servers

Manage server backups

Liaise with schools

Support customers via phone and email

Attend occasional events throughout the UK if required



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Essential Requirements:

Full knowledge of Exchange Server 2010 and Active Directory

Working knowledge of PowerShell

A full UK driving license with access to their own transport

Proven good communication skills via email and phone

Willingness to take on new challenges and expand your personal skill set as you work

Ability to develop a good working relationship with wide range of supported customers/staff

Ability to work to tight deadlines

Confidence and ability to work with minimal supervision

Ability to prioritize your own workloads

Desirable:

Experience with multi-site hosted hardware

Previous experience running an Exchange 2010 hosted environment

Previous Linux System Admin experience

Experience with Linux software such as SpamAssassin, PostFix and ClamAV

Benefits:

Company Laptop and mobile phone

Dev-server

Paid Mileage for business journeys

Expenses

Working from home

Flexible working hours

Interested? Contact josh@primaryt.co.uk and we'll get back to you.